

➔ Service Provider Code (ASP Code)

Cepheid® Self Help Article

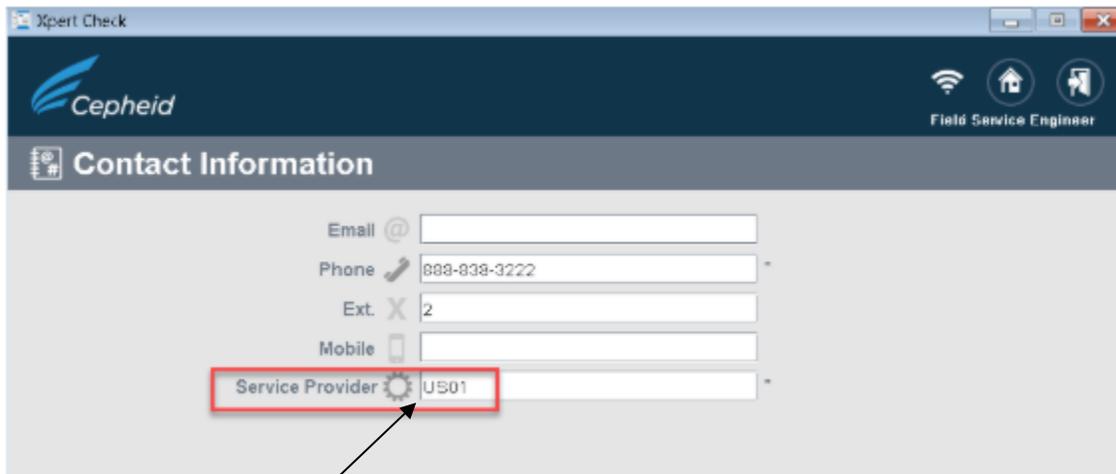
Title: **Service Provider Code (ASP Code)**

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Introduction: The below shows where to input the ASP code.

Solution:

- 1) Log into the Xpert Check software
- 2) Click “Collect Xpert Check Data” on the home screen
- 3) Fill in the Contact information
- 4) Click the forward arrow
- 5) Fill in additional contact information including the ASP Code: (shown below)



The screenshot shows the Xpert Check software interface. The title bar reads "Xpert Check". The header features the Cepheid logo and the user role "Field Service Engineer". The main section is titled "Contact Information" and contains several input fields: "Email", "Phone" (with value 888-838-3222), "Ext." (with value 2), "Mobile", and "Service Provider" (with value US01). The "Service Provider" field is highlighted with a red rectangular box, and a black arrow points from below towards the field.

In this mandatory field, enter your Authorized Service Provider’s ID code. The ID code is four characters.

Note: The ASP-provided ID code is different for each region internationally. To ensure the correct code is used, please refer to the regional ASP Code list below:

Regional ASP Codes:

asp_name
SA02
SA02
EU01
EU01
ME02
ME02
SP01
SA02
SA02
SC01
EU01
EU01
SA02
US01
SA02
EM02
SC01
EM02
SA02